

**HAPPY NEW YEAR**  
**IT SEEMS LIKE DEJA VU ALL OVER AGAIN**

Hope everyone had a nice holiday and things are looking good for 2011. I'd like to say things are good in Customer Service but change has come again. I'd like to take this opportunity to go through these changes so everyone knows what's going on. Management has come to these staffing changes by the use of WOS Reports, See Saw Reports and function 4 reviews. Some recent addendum's to the local agreement have been attached as well. The Union has tried to reduce the impact on our members with our input. Some Clerks will be displaced as a result of management's staffing changes but some new duty assignments will be created as a result of the new staffing. Also throw in the abolishment of CFS positions as management will be moving their work to Worcester. Here are the changes that are coming or have come down.

**Corliss Park Station** actually will be posting new position to the installation.

**Annex Station** (distribution) abolish one position causing the re ranking of all positions within the section. Annex / Weybosset Hill (windows) change duties of SSA to include clearing carriers.

**Elmwood Station** abolish one SSA position and add duties and various time changes to all window sections. Change the opening of the windows at Elmwood and Washington Park to 08:30.

**North Station** section (distribution) add window duties to 1 distribution clerk and update an NRP offer. North Station (windows) add Brown University duties to SSA position and while not at Brown, SSA will become flexible pool and relief when Brown not in session. Also some changes to SSA and Rover hours between North Station and The East Side Finance.

**East Bay DDU** abolish and repost PTR job and change hours from AM to PM. Add windows to distribution clerk. Change vacant job to include windows and scheme, and change hours.

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**Johnston PO** 15 minute change to one distribution clerk.

**Garden City** abolish one Full time distribution position, update NRP position and change one distribution/window clerk NSD and re rank within section.

**Main Office Window Unit** post one vacant position and change its NSD. Also remove old language from MOWU bids (days off and hours may vary). Stamps by mail is going away and the SSA's that had SBM comments in position will be taken out but positions will stay.

Post two or three new Flexible Pool & Relief positions.

Further, any bids that onetime contained CFS language will be deleted from comments.

As I have said before The Union does not hire, fire, abolish, or repost positions. We can only offer our input and hope to keep impact of members to a minimum. These changes have been done within the confines of The Collective Bargaining Agreement.

The changes/addendum to The Local Agreement is attached and we believe it is an improvement for all. *Please note vacation start day has changed back to start on the first Sunday of the service week.* I'd like to thank President Ron Mathieu, Vice President Ray Kearns, Clerk Craft Director Steve Poole and Steward Ken Card for their help and support with these negotiations.

YOURS IN UNION SOLIDARITY

MARK A. STREETER

STEWARDS CUSTOMER SERVICE